

BEFORE
THE PUBLIC SERVICE COMMISSION OF
SOUTH CAROLINA
DOCKET NO. 2019-125-T - ORDER NO. 2019-418

JUNE 27, 2019

IN RE: Application of Tiger Moving, LLC for)	ORDER APPROVING
Approval to Amend Tariff (See Docket No.)	AMENDED TARIFF
2013-283-T))	

This matter comes before the Public Service Commission of South Carolina (“Commission”) on the Application of Tiger Moving, LLC (“Tiger Moving,” “Applicant” or “Company”) to amend the Company’s current tariff. Tiger Moving presently holds a Class E HHG Certificate of Public Convenience and Necessity (Certificate No. 9801-A) to transport household goods in South Carolina pursuant to the authority granted by this Commission.¹

Upon receipt of the Application, the Commission’s Clerk’s Office instructed Tiger Moving to publish, one time, a Notice of Filing in newspapers of general circulation in the affected areas of the state. The purpose of the Notice of Filing was to inform interested parties of the Company’s Application and of the manner and time in which to file the appropriate pleadings for participation in the proceeding. The Company complied with this instruction and provided the Commission with proof of publication of the Notice of Filing. No protests or petitions to intervene were received.

¹ See Order No. 2013-765 (Docket No. 2013-283-T) and Order No. 2018-385 (Docket No. 2017-324-T).

By its Application, Tiger Moving seeks approval to amend certain rates and to make various changes to other charges and terms and conditions of the Company's current tariff.

The South Carolina Office of Regulatory Staff (ORS) completed a review of the proposed tariff and submitted its findings to the Commission on June 11, 2019. ORS's Impact Study revealed that Tiger Moving was in compliance with the Commission's rules and regulations at its compliance review on May 21, 2019. Furthermore, ORS advises that Tiger Moving is currently in compliance with all filing and reporting requirements, and no consumer complaints have been filed against the Company within the past twelve months.

Lastly, from the comparison report completed by ORS of the tariff modifications proposed by Tiger Moving to the South Carolina Tariff Bureau's (SCTB) rates, it appears that some of the rates are above the SCTB rates while others are below, where a comparison rate is available. Although certain of the proposed rates are above the SCTB rates, we note that no other parties have filed in opposition to the rates proposed by the Company.

Having considered the Application, the lack of opposition, and the results of the ORS impact study, we conclude that the amended tariff proposed by Tiger Moving is just and reasonable for the Company and its customers and is in the public interest. Accordingly, the Company's Application to amend its current tariff should be approved.

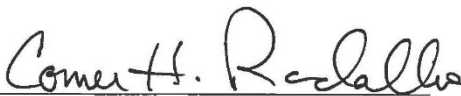
IT IS THEREFORE ORDERED THAT:

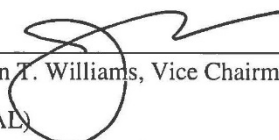
1. The Application of Tiger Moving, LLC to amend its tariff is approved,

subject to compliance with all applicable statutes, rules, and regulations. The approved revised tariff is attached as Order Exhibit 1.

2. This Order shall remain in full force and effect until further order of the Commission.

BY ORDER OF THE COMMISSION:


Comer H. Randall, Chairman


Justin T. Williams, Vice Chairman
(SEAL)

Tiger Moving LLC

Amended
South Carolina Household Goods Tariff

2019-125-T



Tiger Moving LLC
899 North Main Street Mauldin, SC 29662
<http://tigermovinggreenville.com>
864-908-9028

**REGULATIONS AND SCHEDULE OF CHARGES APPLICABLE TO
CERTAIN INTRASTATE HOUSEHOLD GOODS MOVES WITHIN
THE STATE OF SOUTH CAROLINA**

RECEIVED

MAY 28 2019

**PSC SC
MAIL / DMS**

Tiger Moving LLC

South Carolina Household Goods Tariff

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SECTION 4

4.0 Promotions

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Tiger Moving LLC

South Carolina Household Goods Tariff

Applicability of Tariff

This tariff contains the regulations and rates applicable to the provision of intrastate household goods moved by Tiger Moving LLC. These services are furnished between points and places within The State of South Carolina.

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SECTION 1

1.0 Transportation Charges

Transportation Charges include the hourly rates as listed below.

1.1 Hourly Rates and Charges

Moves will be conducted on a “straight time” basis, with a minimum hourly charge as set out below. The clock starts at the appropriate hourly rate when the movers arrive to the shipping location. The clock stops when the customer declares the job complete.

HOURLY RATES

<u>Moving Services</u>		<u>Hourly Rate</u>
Two Men to Pack/Load/Unload/Assemble/Etc	(Monday - Thursday)	\$110.00
Two Men and a 24' Truck	(Monday - Thursday)	\$110.00
Two Men and a 26' Truck	(Monday - Thursday)	\$110.00
Two Men to Pack/Load/Unload/Assemble/Etc	(Friday - Sunday)	\$120.00
Two Men and a 24' Truck	(Friday - Sunday)	\$120.00
Two Men and a 26' Truck	(Friday - Sunday)	\$120.00

Each Additional Man	\$35.00 per man/per hour
Downtime Due to Customer	½ of hourly rate

OVERNIGHT TRUCK STORAGE

\$150.00 per truck, per night; \$150 charge if storage is needed on truck past 12PM the following day

1.2 Travel Fee

All moves are subject to a Travel Fee of \$1.50/mile. Miles are calculated round-trip from and back to our lot at 899 N Main St, Mauldin, SC, 29662.

1.3 Office Hours / Minimum Hourly Charges:

Tiger Moving LLC Office Hours Will Operate Monday through Friday 8:00 am - 5:00 pm.

Tiger Moving LLC will operate Monday – Sunday, 7:00 am – 10:00 pm.

Tiger Moving LLC

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Monday- Friday
Saturday- Sunday
Recognized Federal Holidays

Three-Hour Minimum Charge
Three-Hour Minimum Charge
Three-Hour Minimum Charge

After the minimum hourly charge, the hourly rates are prorated to the minute. Hourly rates are the same in every season of the year. Customers are not charged an additional fee for overtime labor.

1.4 Cancellation Policy:

Cancellations made within 48 hrs of move day are subject to a \$50 fee unless due to weather, this money goes to the movers who have lost the opportunity to work.

1.5 Insurance Options:

All residential customers will be prompted to choose between two insurance options & give a signature for approval. Option 1 is the standard transit insurance of \$.60/lb per damaged article. Option 1 is applied free of charge. Option 2 is Actual Value Repair or Actual Value Replacement insurance. Items will only be "replaced" if repairs are either 1) Not possible or 2) Not successful/satisfactory by Tiger Moving's standards. Option 2 is applied for a fee of \$100 per truck. A copy of the contract is attached to tariff.

1.6 Supplies:

<u>Item</u>	<u>Cost</u>
Boxes (Small, Medium, Large)	\$2.00
Wardrobe Boxes	\$18.00
Packing Paper (120 sheets)	\$20.00
Bubble Wrap (150' roll)	\$20.00
Moving Pads	\$5.00 (used) \$10.00 (new)
Cambuckle Straps	\$3.00 (used) \$5.00 (new)
Floor Protection	\$20.00

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SECTION 2

2.0 ADDITIONAL SERVICES

The following charges shall be assessed in addition to the hourly rates quoted in Section 1 of this tariff, in connection with a move involving additional items:

2.1 Bulky Article Charges (per item)

Piano (45" tall or less)

- 2 hr minimum with a 4-man crew applies - plus additional \$100
 - No baby grands, no grands
 - Additional \$100 if there are more than 4 consecutive stairs at starting or ending location
 - Additional \$100 for each additional piano
 - Travel fees apply as stated in section 1.2

Piano (greater than 45" tall)

- 2 hr minimum with a 4-man crew applies - plus additional \$100
 - No baby grands, no grands
 - Additional \$100 if there are more than 4 consecutive stairs at starting or ending location
 - Additional \$200 for each additional piano
 - Travel fees apply as stated in section 1.2

Gun Cabinet (Under 400 lbs)

- 2 hr minimum with a 3-man crew applies - plus additional \$50
 - Additional \$50 if there are more than 4 consecutive stairs at starting or ending location
 - Additional \$100 for each additional gun safe
 - Travel fees apply as stated in section 1.2

Gun Cabinet (400 lbs to 600 lbs)

- 2 hr minimum with a 4-man crew applies - plus additional \$50
 - Additional \$75 if there are more than 4 consecutive stairs at starting or ending location
 - Additional \$150 for each additional gun safe
 - Travel fees apply as stated in section 1.2

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Gun Cabinet (Over 600 lbs)

- 2 hr minimum with a 4-man crew applies - plus additional \$100
 - Additional \$100 if there are more than 4 consecutive stairs at starting or ending location
 - Additional \$200 for each additional gun safe
 - Travel fees apply as stated in section 1.2

Other Items

- Pool Tables:
 - 2 hr minimum with a 4-man crew applies - plus additional \$250
- Hot Tubs, Whirlpools:
 - 2 hr minimum with a 4-man crew applies - plus additional \$250
- Deep Freezers:
 - 2 hr minimum with a 2-man crew applies - plus additional \$50
- Golf Carts (electric only):
 - 2 hr minimum with a 2-man crew applies - plus additional \$150
- Stainless Steel Refrigerators:
 - 2 hr minimum with a 2-man crew applies - plus additional \$50
- TV's 60" & Larger
 - 2 hr minimum with a 2-man crew applies - plus additional \$50

Tiger Moving LLC WILL NOT move firearms, anything that contains/has contained gas, propane tanks or any other hazardous materials.

2.2 Elevator or Stair Carry

Tiger Moving LLC does not charge an additional fee for elevator or stair carry, except as specified in Section 2.1 above.

2.3 On-Site Estimates

Tiger Moving LLC does not currently charge a fee for on-site estimates.

2.4 Pick Up and Delivery

Tiger Moving LLC does not charge an additional fee for making additional pick-ups or deliveries after the initial stop.

2.5 Packing and Unpacking

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2.5.1 Tiger Moving LLC does not charge an additional fee for packing and unpacking. The packing rate is the same as the hourly rate listed in Section 1; plus the market price of packing materials, including sales tax on the materials, plus a pick-up fee of 40% of the cost of materials.

2.5.2 Tiger Moving LLC is not responsible for items packed by the customer. Boxes containing fragile or breakable items must be properly labeled. Tiger Moving LLC reserves the right to decline any moves consisting of extremely large or fragile items.

2.6 Piano Charges

Tiger Moving LLC will move pianos for fee as specified in Section 2.1 above.

2.7 Articles, Special Servicing

The rates and charges in this tariff include servicing or connection of appliances such as freezers, refrigerators, computer equipment, washers, dryers, televisions, and similar articles.

2.8 Waiting Time

The customer is charged the rates specified in Section 1 for all waiting time or delays which are not the fault of Tiger Moving LLC.

SECTION 3

3.0 RULES AND REGULATIONS

3.1 Claims

3.1.1 All claims for loss, damage or overcharge must be written (email accepted) and should be attached to the Bill of Lading.

3.1.2 Claimant must notify carrier of all claims for concealed damage within 30 days of the move. Tiger Moving LLC must be given reasonable opportunity to inspect damaged items.

3.1.3 Although our movers will be careful with your possessions, from time to time damages may occur. If damages are caused by our service, Tiger Moving LLC reserves the right to repair the damage(s) in question. If we determine that damages can not be repaired, we reserve the right to either replace or compensate (actual cash value) for the damage. If there is damage, notify Tiger Moving LLC immediately. If you discover damage after the move, call the office within 30 days of your move. No damage claims will be honored until the charges for moving services are paid in full.

3.2 Computing Charges

Tiger Moving LLC rates are computed by multiplying the applicable hourly rate by the time as provided in Section 1.

3.3 Governing Publications

Tiger Moving LLC rates and charges are governed by the terms and conditions of this tariff, and the Rules and Regulations of the South Carolina Public Service Commission.

3.4 Items of Particular Value

Tiger Moving LLC does not assume any liability whatsoever for documents, currency, credit cards, jewelry, watches, precious stones or articles of extraordinary value including accounts, bills, deeds, evidences of debt, securities, notes, postage stamps, stamp collections, trading stamps, revenue stamps, letters or packets of letters, alcoholic beverages, firearms, coin collections, articles of peculiarly inherent or intrinsic value, precious metals or articles manufactured there from. Tiger Moving LLC will not

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accept responsibility for safe delivery of such articles if they come into Tiger Moving LLC's possession with or without Tiger Moving LLC's knowledge.

3.5 Bill of Lading, Contract Terms, and Conditions

Each customer will be provided with a copy of Tiger Moving LLC's Bill of Lading upon request. The terms and conditions of the Bill of Lading, attached hereto, are hereby incorporated by reference.

3.6 Delays

Tiger Moving LLC shall not be liable for any delays in transporting household goods resulting from an act of God or fault or neglect of any unforeseen entities.

SECTION 4

4.0 PROMOTIONS

Tiger Moving LLC shall apply the following promotions, in a uniform and nondiscriminatory fashion:

1. GHS Discount (for all valid GHS employees): 10% off all services.
2. Social media (i.e: Facebook, Google+, Angie's List, etc.) and company website promotional rate:
 - One 24' or 26' truck and 2 men = \$95/hour for the first two hours. All other charges will apply as written in this tariff.

Tiger Moving will provide the South Carolina Office of Regulatory Staff as to the estimated run time of promotional offer and the exact run date, along with a copy of the promotion as it will appear in the social media.

For auditing purposes a voucher will accompany the Bill of Lading.

3. 2 Hour Minimum Job Time for Pre-Existing Corporate Customers.

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TIGER MOVING INSURANCE OPTIONS

THE FOLLOWING INFORMATION APPLIES TO BOTH INSURANCE OPTIONS:

Our insurance options DO NOT COVER damage to: (1) refrigerators, (2) appliances, (3) exercise equipment, (4) particle board furniture, (5) wood floors, (6) laminate flooring, (7) glass furniture items, (8) contents of containers not packed by our movers, (9) the customer's home, building or land of any sort, (10) glass furniture items, (11) bicycles, (12) ceramics, (13) plants, (14) lamps & lamp shades, (15) vacuum cleaners, (16) electronics, (17) marble, (18) glassware of any kind, (19) pictures, (20) mirrors. We strongly recommend transporting items 11 - 20 on your own. We are not liable for damaged functionality of appliances resulting from disassembling, assembling, or transporting. Please double check appliance connections as we are not responsible for water leaks. In some cases, tracking soil onto flooring is inevitable, thus we are not responsible for any resulting damage. Our liability for damage on "load only" jobs (no transportation of goods performed by Tiger Moving) terminates once the truck has been loaded. We highly recommend contacting your insurance agent to obtain a moving endorsement for your current policy.

Option 1: FREE: Standard Insurance (\$60 max refund per item):

Standard South Carolina Mover's Transit Coverage will be automatically applied to all articles at a compensation rate of \$0.60 or 60 cents per pound. Everything is valued at 60¢ per pound against damage during the move. For example: if a chair weighs 10 lbs and is broken during the move, regardless of the value, the settlement will be \$6.00 based on \$0.60/lb/item. This is the standard minimum coverage in the moving industry.

Customer's signature

Tiger Moving representative

Option 2: \$100 PER TRUCK: Maximum Benefit Insurance (\$500 maximum refund per item):

Tiger Moving LLC will pay and/or coordinate repairs for damaged items (up to \$500 per damaged item). If repairs are not possible, Tiger Moving will reimburse the customer for the current value of the damaged item using straight-line depreciation and industry standard depreciation schedules (up to \$500 per damaged item). For example: The value of a used table that is damaged during the move will be determined by it's current market value using straight-line depreciation or the cost to repair said item, whichever is lower. This coverage does not include the functionality of any appliance or electronic device as there is no way to pre-test functionality. See the paragraph above for damage exclusions. Customer agrees to pay a one-time fee of **\$100 PER TRUCK LOAD** for this coverage.

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Tiger Moving LLC

South Carolina Household Goods Tariff

Customer's signature

Tiger Moving representative